

PL Schoolwear Order & Delivery Information.



PL School offers 3 options for receiving your order.

1- ORDER FROM STORE (appointments are essential during Busy Summer Period (Mid July - Sept))

Our retail store is open

Monday - Thursday 9am-6pm

Friday - 9am - 5pm

Saturday (unless stated on website) (from September to Mid July) 9am - 12pm

24th July - 11th September 9am - 3pm

for uniform fittings and purchase. If you are unsure about availability please do not hesitate to contact us.

2- CLICK & COLLECT

To choose this service select "Pick up from store" when you arrive at the check out. You will receive an email acknowledging your order and a text message when your items are available for collection in store. Please arrive at store with your 5 digit order number e.g 28765 (please wait for a text) and our staff will be happy to collect your order. Please note - we cannot be held responsible for a wasted journey to the store if customers have not received a "Ready for Collection" text.



3- DELIVERY

BACK TO SCHOOL (July - Mid September)

Once your order has been processed, our very own delivery driver will deliver your parcel to your door. During our busy periods we aim to hand deliver your order within 5-10 working days of receipt. Our fast tracking system will be able to monitor your delivery time and status.

At checkout, you may specify your delivery to be left in a "Safe Place", please note this is at your own risk and PL Schoolwear can accept no responsibility for lost or damaged items.

Please see guaranteed delivery cut off date on our website.

OUT OF SUMMER

Royal Mail Delivery - Your delivery will arrive through Royal Mail, your postman will attempt one delivery. If you are not at home the parcel will be taken to your local Royal mail sorting office.

You will be able to collect the parcel from your local sorting office with proof of ID. Royal Mail delivery is not a tracked service.

