

Frequently asked Questions.

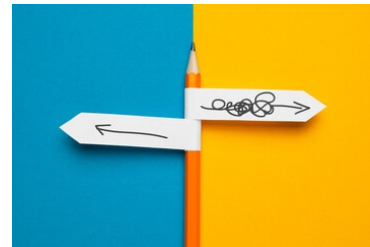


Frequently Asked Questions

Our aim is to resolve your query as quickly and efficiently as possible. With this in mind we've put together a few of our most commonly asked questions. Please look under the selected headings on the Parents title page, if you can't find what you are looking for please contact us.

How do I find my School Uniform Page?

Our easy to use school search allows you to find your school dedicated on line page, making buying your child's uniform quick and easy.



How Do I Order Online?

Once you have found your school you can start shopping straight away! After selecting you item, colour and size you will be asked whether you want "to collect in store" or you can pay for delivery, where you will be asked to supply a delivery address. If you are unsure then please give us a call, or use the on-line chat service, we will help to supply the answers to your queries.

How Do I Exchange An Item?

If you have an issue with your order,(wrong size/colour etc) please download and fill in our Returns Form, appropriately package your items and return them to us. We will make the relevant changes and send them back to you. Please allow up to 10 working days for this too happen. Or alternately please come into store and we can offer a exchange. All exchanges or refunds are up to the desecration of the management.

How Long Will My Order Take To Be Delivered?

Depending on the time of year, during our **OUT OF SUMMER** period, please allow between 1-5 working days (stock dependent), during **OUR BUSY SUMMER PERIOD**, your order may take longer than expected, if you have any questions please do not hesitate to contact us by phone or our online interactive chat service.

